

## Burbury Medical Centre

Burbury Medical Centre, 311 Burbury  
Street, Birmingham, West Midlands, B19  
1TT



### How to join the Virtual Patient Participation Group

If you would like to become a member of the Virtual Patients Group Scheme, use any of the following methods:

Email us at [nilofer.alam@nhs.net](mailto:nilofer.alam@nhs.net)

OR

Visit the Burbury Medical Centre Website at

<http://www.nhs.uk/Services/GP/Overview/DefaultView.aspx?id=44870>

OR

Visit the Practice or Phone on 03452450776 and request a Contact Form – please return it to the Practice when you have completed it.

## Members of the Burbury Medical Centre Patient Participation Group

CLlr Waseem Zafar

## Burbury Medical Centre

### PATIENT PARTICIPATION GROUP



**We want to hear from you**

**You can have your say on  
Health matters**

The information you supply will be used to contact you by email for your opinion on a range of topics.

This facility is intended for this purpose only and not for personal medical issues or complaints for which there are procedures already in place

## What is the role of the Patient Participation Group?

At its simplest, patient participation refers to patients such as you who are taking an active interest in healthcare

It gives you, the local people, a say in how our services are planned, developed and evaluated, by developing a good working relationship with the practice staff and GPs.

To date we have taken on the job of maintaining the notice boards in an effort to provide you, the patient, with information about health issues and details of where you can find help and support

Our members get involved in CCG consultations and we recently set up the information kiosk currently standing in reception.

We carry out surveys seeking your opinion on various matters, from this, we consider changes that you feel are needed to improve the services and then implement them wherever possible

**Do you have something to say,  
but don't have the time to attend  
meetings?**

***Do you have ideas  
about how to improve  
your local Practice?***

***Do you have ideas  
about how to improve  
your local health service?***

**If so,  
then why not join the  
"Virtual Patient Participation  
Group"**

## What is the Virtual Patient Participation Group?

This is a group which has been set up in response to patients who have said they would like to be involved in the Patient Participation Group but are unable to attend meetings.

As a member of the Virtual Participation Patient Group we will send you emails asking you for your opinion on a range of topics.

You decide how often and when you would like to answer.

## Benefits of becoming a Member

You can provide information about your own personal experiences.

This will help your GPs to provide an accessible and responsive service and you will be amongst the first to hear about news and updates.

## How to join the Virtual Patient Participation Group

If you would like to become a member of the Virtual Patients Group Scheme, use any of the following methods:

Email us at [nilofer.alam@nhs.net](mailto:nilofer.alam@nhs.net)

OR

Visit the Burbury Medical Centre Website at <http://www.nhs.uk/Services/GP/Overview/DefaultView.aspx?id=44870>

OR

Visit the Practice or Phone on 0345 245 0776 and request a Contact Form – please return it to the Practice when you have completed it.